

Birmingham and Solihull NHS

Mental Health NHS Foundation Trust

A wave of opportunities



I finished my A levels at sixth form in June 2016. Since leaving sixth form, I had been looking for an Apprenticeship in Business Admin and I came across the Birmingham and Solihull Mental Health NHS Foundation Trust Apprenticeship via the Government Apprenticeship website. I got offered an interview and successfully gained a ;position at Ashcroft CMHT.

4 months into my apprenticeship I can now say I have gained many new skills such as being confident in taking professional phone calls, sending letters (through post and also electronically), using the Rio system and sending faxes. This apprenticeship has enabled me to grow more as an individual and enhance my ability to become more independent but also help me become more knowledgeable of communication within a team of other members of staff.

Working for the NHS is a great opportunity and as an apprentice working with other members of staff, I have had and continue to have support from all of my colleagues with anything I need help with or am unsure about.

